



Refunds for Marine Licence / PWC Endorsement Training Courses.

Online Course Fees

Once your enrolment is accepted and access to the online resources have been provided there is NO REFUND available for our Online Marine Licence / PWC Training Course.

Face to Face Course Fees

All refunds must be requested in writing with name, address, contact details, course details, date and reason for requesting a refund. The following refund policy applies:

If a student gives more than 2 business days notice of cancelling their booking a full refund will be given or they can transfer the next available course.

If a student gives less than 2 business notice of cancelling their booking 50% of the course fee will be refunded or they can transfer to the next available course.

If a student does not attend the course and has not contacted our office to cancel the booking prior, no refund will be given.

Seaton Training reserves the right to cancel any training at any time. If a course is cancelled by Seaton Training, 100% of any course fees paid by students for that course will be refunded or the students can transfer to the next available course.

Any person who has pre-paid for a course and is not successful at completing the assessment process will be given a full refund of their course fee for that course, or they can attend our next course for further training at no additional cost.

Course fees are non-transferable.

Seaton Training will assist with any credit card fraud investigation that a student raises with their financial institution to ensure customer satisfaction.

For Refund requests please email / fax / write to the Training Manager as follows:

Training Manger

Seaton Training Pty Ltd

PO Box 85 Axedale Vic 3551

Phone: (03) 5433 6223

Email: enquiries@seatontraining.com.au

www.getyourboatlicence.com.au